DisasterDeploy™ Terms & Disclosures

Effective Date: 10/15/2026

These Terms and Disclosures ("Terms") govern participation in the DisasterDeploy™ membership program operated by PrepVault Inc. ("PrepVault," "we," "our," or "us"). By enrolling in DisasterDeploy, you confirm that you have read, understand, and agree to these Terms.

Important terms. Please read these Terms carefully. In particular:

- **30-day waiting period.** Membership benefits begin thirty (30) days after you enroll, but membership fees are charged from the date of enrollment (Section 3).
- **Automatic renewal.** Your membership renews and is billed each billing period until you cancel (Section 20).
- **No guaranteed services.** Membership provides access to a program. It does not guarantee that a hub will open or that services will be available (Sections 1 and 4).
- **Arbitration, jury trial waiver, and class action waiver.** Section 29 requires most disputes to be resolved by binding individual arbitration and waives jury trials and class actions. You may opt out within thirty (30) days of enrollment.

1. Program Overview (Nature of the Service)

DisasterDeploy™ is a preparedness membership program that gives enrolled members access to a program, not to guaranteed services. The program is intended to provide members with the opportunity to access certain disaster-support services during natural disaster events for which PrepVault activates the program in regions where we operate.

- Your membership fee pays for access to the DisasterDeploy program and its eligibility rules, not for any specific service, level of support, or response time.
- Membership does not guarantee that services will be available during any particular disaster event, or that a hub or services will be available at or near your specific location.
- DisasterDeploy is intended to supplement personal preparedness and community response efforts. It should not be relied upon as your sole source of disaster assistance.

DisasterDeploy is not insurance. It is not an insurance policy, indemnity contract, service contract, or warranty, and it is not offered or regulated as insurance. The distinction is structural:

- **Your fee buys access to a program, not the transfer of risk.** You are paying for membership in an organized preparedness program, in the same way a member pays for access to a club, a network, or a facility.
- **No indemnification.** Your membership does not entitle you to any payment, reimbursement, indemnity, or compensation for any loss, damage, injury, or expense of any kind, and PrepVault does not assume any of your risk of loss.
- **No claims.** There is no claims process, no adjuster, no coverage determination, and no benefit payable. No claim may be made against PrepVault for benefits.
- **No premium.** No portion of your membership fee is a premium, is rated against your risk profile, or is held in reserve against future losses. Your fee is the same regardless of your individual circumstances within your tier.
- **No guaranteed services.** Whether the program activates for any event is decided by PrepVault in its reasonable discretion, as described in Section 4.
- **Assistance is in kind.** Any support provided takes the form of limited, on-site goods and services at a hub location, provided from PrepVault's program inventory and resources, not a financial benefit payable to you.

If you want financial protection against loss, you should obtain appropriate insurance from a licensed insurer. DisasterDeploy does not replace homeowners, renters, flood, or any other insurance.

2. Marketing Materials Are Summaries

Descriptions of DisasterDeploy that appear in advertising, on our website, in videos, in the PrepVault app, on social media, or in any other promotional material are general summaries of what the program is designed to do. They do not describe every condition or limitation. They do not create any entitlement to any specific service, item, quantity, location, or timeframe beyond what these Terms provide.

These Terms control. Where any promotional material conflicts with these Terms, these Terms govern. Nothing in this section limits any rights you have under consumer protection laws that cannot be waived.

3. Membership Activation and Waiting Period

Your membership benefits do not begin immediately. There is a 30-day waiting period, and you are charged during it.

- Membership benefits become active thirty (30) days after your initial enrollment (the "Activation Date").
- During this 30-day waiting period you are not eligible to receive any services or to access DisasterDeploy response hubs, including during a disaster event that occurs within the waiting period.
- Membership fees are charged from the date of enrollment, including during the waiting period.
- The waiting period allows us to integrate new members into our systems and to plan operations and capacity.
- We disclose the waiting period at checkout before you enroll.

4. Activation Conditions and Operational Discretion

DisasterDeploy may activate when we determine that a verified natural disaster is affecting a region where the program operates.

- We will administer the program in good faith. Activation decisions are made solely by PrepVault in our reasonable discretion. Activation is not automatic.
- We may determine whether, when, and where to activate based on factors including whether a state or federal emergency has been declared, safety conditions, infrastructure accessibility, logistics capacity, available resources, and regional impact.
- Some disaster events, even severe ones, may not result in activation or the establishment of any response hubs.
- When DisasterDeploy activates, we will use commercially reasonable efforts under the circumstances to provide services, but activation and service availability remain discretionary and are not guaranteed.

No guaranteed timeframe. We do not guarantee that a hub will open within any particular period of time following a disaster or a declaration of emergency. Any timeframe referenced in promotional material describes an operational goal under favorable conditions, not a commitment.

5. "Commercially Reasonable Efforts"

"Commercially reasonable efforts" means that PrepVault will act in good faith and make reasonable efforts, taking into account the nature of the disaster, available resources, safety, and logistics, to operate the DisasterDeploy program.

This standard does not guarantee that any particular result will be achieved, that a hub will be opened in a specific area or within a specific time, or that any member will receive a specific type or level of support.

6. Response Hub Operations and Member Responsibilities

If DisasterDeploy activates, we may establish temporary response hubs near affected areas.

- We may notify members by email, SMS text message, push notification, and/or within the PrepVault platform with information such as hub locations, hours, and available services. See Section 25 regarding communications consent.
- Hubs are located at sites selected at PrepVault's discretion and may change or close without prior notice due to safety or operational reasons.
- You are responsible for traveling to and from a hub if you choose to use it. We do not guarantee transportation assistance, escort services, or that any hub will be within a reasonable distance of your home or current location.

7. Service Area and Access Limitations

DisasterDeploy operates only within designated service regions that we decide to open and support.

- Being located within a service region does not guarantee that a response hub will be established near you or that you will be able to reach it.
- Disaster conditions may prevent access due to road closures, infrastructure damage, evacuation orders, curfews, or safety restrictions.
- Even when hubs are open, some members may be unable to access them or may be turned away if conditions require it, for example because of capacity or safety limits.

8. Potential Services Provided (Examples Only)

When operating, DisasterDeploy hubs may provide limited disaster-support services, which may include:

- Food and bottled water
- Basic hygiene supplies
- Charging stations for phones and small devices, where power is available
- WiFi connectivity, where connectivity is available
- Basic disaster information resources or referrals

Actual services, quantities, and availability will vary by event and location. Any examples we provide, including in marketing or within the app, are examples only and do not create an entitlement to receive those specific services.

9. Health, Safety, and Use Limitations

First Aid

- Hubs may offer basic, non-professional first aid supplies only.
- DisasterDeploy does not provide professional medical treatment, emergency medical services, nursing care, triage, or medical transport, and our personnel are not acting as medical providers.
- Members must contact emergency services (for example, 911) and seek professional medical care for any serious or potentially serious condition.

Food, Water, and Hygiene Products

- You are responsible for determining whether any items distributed are appropriate for your health needs, including allergies, dietary restrictions, and medical conditions.

- PrepVault does not provide medical or nutritional advice and does not guarantee that any item will be safe or suitable for a particular person.

Power and Connectivity

- Any charging or WiFi access is limited, intermittent, and not guaranteed.
- These services must not be relied upon for life-critical devices or communications, for example ventilators, oxygen concentrators, or emergency calling.

10. Capacity Limitations and Prioritization

During large-scale disasters, demand may exceed available resources.

- We may prioritize services based on factors such as vulnerability of affected populations, severity of impact, safety, and available resources.
- Prioritization procedures may evolve as the program develops and as conditions change.
- We may not be able to serve all members during every disaster event, even when DisasterDeploy activates and hubs are open.
- We do not reserve, set aside, or hold any specific quantity of supplies or hub capacity for any individual member.

11. Member Conduct and Safety Requirements

To promote safety and orderly operations, members and guests must follow all posted rules and instructions from DisasterDeploy personnel at hubs.

PrepVault may refuse service or require any person to leave a hub if they:

- Engage in unsafe, abusive, or threatening behavior
- Interfere with operations or ignore safety directions
- Appear intoxicated or otherwise present a safety risk

Members are responsible for supervising at all times any minors they bring to a hub.

12. Photography and Media

PrepVault may photograph, film, or record at response hubs for operational, training, and safety purposes. By attending a hub, you consent to being included in such recordings and to PrepVault's use of them for those purposes, without compensation. If you prefer not to appear, tell PrepVault personnel on site and we will make reasonable efforts to accommodate you.

We will not use your image, or the image of any minor accompanying you, for advertising or promotional purposes, and will not publish your name or other identifying personal details, without your separate written permission.

13. Non-Transferability and Misuse

DisasterDeploy memberships are for household use only. Members may not:

- Transfer, resell, or assign their membership
- Resell or monetize access to hubs or services
- Provide false information about identity, household, or residency to gain access or priority

We may suspend or terminate memberships for misuse, fraud, or misrepresentation.

14. Member Preparedness Responsibility

DisasterDeploy is a support program, not an emergency response service and not insurance.

- Members remain responsible for their own disaster plans, evacuation decisions, and maintaining reasonable preparedness measures for themselves and their households.
- We do not guarantee that hubs or services will be available when you need them, even during declared emergencies.

15. Operational Limitations

Our ability to operate DisasterDeploy may be affected by conditions such as:

- Infrastructure damage or building closures
- Hazardous weather or environmental conditions
- Security risks or civil unrest
- Restricted disaster zones or cordons
- Government directives, curfews, or emergency orders
- Staffing shortages or supply disruptions

We may delay, relocate, modify, or suspend operations at any time if we determine that conditions do not support safe and feasible service.

16. Emergency Services Disclaimer

DisasterDeploy is not an emergency response service, and we do not dispatch emergency personnel or vehicles.

In any life-threatening or urgent situation, members must contact 911 or local emergency services and follow guidance from public authorities.

17. Eligibility

To enroll in DisasterDeploy you must:

- Be at least eighteen (18) years of age and legally able to enter into a binding agreement
- Provide accurate information about your identity, household, and primary residence
- Reside at an address within a designated service region, or acknowledge that you are enrolling from outside a service region and are not eligible for hub access

Memberships cover the enrolling member's household at the residence provided at enrollment. Providing false information about identity, household size, or residency may result in suspension or termination under Section 13.

18. Change of Address or Service Region

If you move, you are responsible for updating your address in your account. Service eligibility follows the address on file.

- If you update your address to one outside a designated service region, you will not be eligible for hub access. We will notify you by email and cancel your membership at the end of your current billing period, so you will not be billed again.
- If you move outside a designated service region without updating your address, billing continues until you update your address or cancel.
- If we discontinue operations in your service region, we will notify you, stop billing as of the date of discontinuation, and refund a prorated portion of the fee for the unused part of your current billing period.
- Moving within a service region does not restart your 30-day waiting period. Moving from outside a service region to inside one may require a new waiting period, which we will disclose at the time.

19. Founding Member and Promotional Offers

From time to time we may offer promotional pricing, including founding member offers, introductory pricing, or a free period.

- The specific terms of any promotion, including its duration, eligibility, quantity limits, the price that applies when it ends, and what else happens when it ends, will be disclosed to you at the time of enrollment.
- Unless stated otherwise, any free or discounted period converts automatically to a paid recurring membership when the promotional period ends, at the standard price for your tier that was disclosed to you at enrollment. If that price has changed, the price change notice in Section 20 applies.
- We will send you a reminder by email at least seven (7) days and no more than twenty-one (21) days before that conversion, stating the date paid billing begins, the amount, and how to cancel.
- You may cancel at any time before the promotional period ends to avoid being charged the standard price, using the methods in Section 20.
- The 30-day waiting period in Section 3 applies to promotional memberships in the same way it applies to standard memberships.
- Where a promotion is limited to a stated number of members, eligibility is determined by enrollment order as recorded in our systems, and the offer ends when that number is reached or on the stated end date, whichever comes first.
- Promotional offers may not be combined with other offers and are not transferable.

20. Membership Fees, Automatic Renewal, and Cancellation

DisasterDeploy is offered as a recurring membership, as described at the time of enrollment.

Pricing. DisasterDeploy is offered in membership tiers described at enrollment. Current pricing for each tier is disclosed to you at enrollment and displayed at checkout, and is not stated in these Terms because it is subject to change without amending this document. The price applicable to your membership is the price shown to you at checkout, plus any applicable taxes or fees, and remains subject to the Price Changes provision below.

Recurring charges. You authorize us and our payment processor to automatically charge the membership fee to your selected payment method each billing period until you cancel. The billing period is monthly unless a different period is shown to you at checkout.

Automatic renewal. Your membership automatically renews at the end of each billing period unless and until you cancel. Your first charge occurs at enrollment, before your 30-day waiting period has elapsed, unless a promotional free period applies. At least once a year, we will send you an email reminder that your membership renews automatically, stating the amount, the billing frequency, and how to cancel.

Price changes. The amount charged each period will be the then-current membership price plus any applicable taxes or fees. We will notify you by email before any price change, at least seven (7) days and no more than thirty (30) days before it takes effect or as otherwise required by law. The notice will state the new price and how to cancel, and the change will apply only to billing periods beginning after that notice.

How to cancel. You may cancel at any time, online and without speaking to anyone, through your account settings on our website or in the PrepVault app. You may also cancel by emailing support@prepvault.org or by contacting us using the information in Section 33. Cancellation is available by the same method you used to enroll.

Effect of cancellation. Cancellation takes effect at the end of your current billing period. You will continue to have access to membership eligibility, if the program is active and your waiting period has elapsed, until that time.

Refunds. Membership fees are non-refundable once billed, and we do not provide prorated refunds for partial billing periods, with three exceptions: where a refund is required by applicable law, where we choose to provide one as a courtesy, and where we discontinue the DisasterDeploy program or your service region. If we discontinue the program or your service region, we will refund a prorated portion of the fee for the unused part of your current billing period.

Payment failures. You are responsible for maintaining a valid payment method. If a payment fails, we will attempt to charge your payment method again and will notify you by email so that you can update your billing information. If payment is not received within fifteen (15) days after that notice, we may suspend or cancel your membership. Membership eligibility does not apply during any period for which payment has not been received.

Suspension and termination by us. We may suspend or terminate memberships that violate these Terms, are associated with misuse or fraud, or where we discontinue the DisasterDeploy program in a particular area, subject to any required notices. If we discontinue the program in your area, we will stop billing you as of the date of discontinuation and refund as described above.

21. Household Readiness Assessment

We may offer a free household readiness assessment, which produces a readiness score and report based on information you provide and on publicly available geographic risk data.

- The assessment is an informational and educational tool only. It is not a prediction of any specific event, a professional risk assessment, an emergency plan, an inspection, or advice of any kind.
- Scores and risk levels are general estimates and are not tailored to your specific property, structure, health circumstances, or situation.
- Publicly available hazard data is intended for broad planning and comparison and is not a substitute for localized risk assessment or guidance from emergency management authorities.
- Taking the assessment does not enroll you in any membership and does not obligate you to purchase anything.
- You should not make evacuation, safety, financial, or insurance decisions on the basis of a readiness score.
- Information you provide when taking the assessment is handled as described in the Privacy Policy, and you may receive follow-up communications from PrepVault, which you may opt out of at any time.

22. Electronic Records and Signatures

By enrolling, you consent to receive these Terms, the Privacy Policy, billing notices, program notices, and other required disclosures electronically, by email or by posting in your account or the app.

- You may withdraw this consent by contacting us, but doing so may require us to cancel your membership, since the program is administered electronically.
- To access electronic records you need a device with internet access, a current browser, and a working email address. You are responsible for keeping the email address in your account current.
- You may request a paper copy of any record by contacting us using the information in Section 33.

23. Privacy and Member Information

Our collection and use of your information is described in the PrepVault Privacy Policy, which is incorporated into these Terms by reference. By enrolling, you acknowledge that you have read the Privacy Policy.

Information you provide, including your name, contact details, household size, and location or ZIP code, is used to administer your membership, determine service eligibility, plan capacity, and communicate with you about the program.

24. Location Information

If you use the PrepVault app and choose to enable location services, we may use your device location to identify relevant hubs and local conditions. You may disable location access at any time through your device settings. Disabling location access may limit certain features but does not affect your membership status.

25. Communications Consent

By enrolling, you consent to receive communications from PrepVault relating to your membership, including transactional and program communications by email, SMS text message, and push notification.

- Message and data rates may apply. Message frequency varies.
- You may opt out of SMS messages at any time by replying STOP to any message, you may reply HELP for help, and you may disable push notifications in your device settings.
- **Opting out of SMS or push notifications may mean you do not receive time-sensitive information about activations or hub locations. Email remains our record method of notice.**
- Consent to receive marketing messages is not a condition of purchase and may be withdrawn separately.

26. Emergency Alerts and Notifications

PrepVault platforms, including the PrepVault app, may provide preparedness-related alerts and notifications in connection with DisasterDeploy.

- PrepVault is not an emergency alerting authority. Our alerts are not official warnings and are not part of the Emergency Alert System, Wireless Emergency Alerts, the Integrated Public Alert and Warning System, or any government warning system.
- Alerts rely on external data sources and PrepVault's own operational determinations, and are provided on an informational, best-efforts basis.
- Alerts may be incomplete, delayed, inaccurate, or unavailable for certain events or locations, and may fail entirely during the conditions in which they would be most useful, including during the disaster events they are meant to help with.
- You must monitor official emergency channels and must not rely on PrepVault alerts as your sole or primary source of emergency information.
- Alert delivery depends on your device, network connectivity, notification permissions, and third-party delivery systems, none of which PrepVault controls.
- By choosing to receive alerts through the PrepVault app, you accept the risk that an alert may be missed, delayed, inaccurate, or not delivered. PrepVault's liability for any harm resulting from your reliance on, or the absence of, any alert is limited as set out in Section 27.

27. Limitation of Liability

This section applies to every other section of these Terms. To the maximum extent permitted by law:

- PrepVault and its officers, directors, employees, contractors, and agents are not liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your membership or your use of or inability to use DisasterDeploy, including service interruptions, lost,

delayed, missed, or inaccurate alerts or notifications, reliance on any alert, or the potential availability of hubs or services.

- Our total aggregate liability for any claim related to your membership will not exceed the greater of (a) the membership fees you actually paid to PrepVault for DisasterDeploy during the twelve (12) months immediately before the event giving rise to the claim, or (b) one hundred dollars ($100).

Nothing in these Terms limits any of the following, to the extent applicable law does not permit the limitation:

- any non-waivable consumer rights under applicable law;
- liability for death or personal injury caused by our negligence; or
- liability for our fraud or willful misconduct.

28. Force Majeure

PrepVault is not responsible for any failure or delay in performance due to causes beyond our reasonable control, including but not limited to natural disasters, infrastructure damage, transportation disruptions, supply shortages, labor disputes, epidemics or pandemics, government restrictions, or civil disturbances. Our obligations may be suspended for the duration of such events.

29. Dispute Resolution, Jury Trial Waiver, and Class Action Waiver

Please read this section carefully. It affects your legal rights, including your right to bring a lawsuit in court.

Informal resolution first. Before beginning arbitration, you agree to contact us at support@prepvault.org with a written description of your dispute and the resolution you are seeking. We will attempt in good faith to resolve the dispute with you. Either party may begin arbitration if the dispute is not resolved within sixty (60) days of that notice. Any statute of limitations or other filing deadline is paused during that 60-day period.

Binding individual arbitration. Where permitted by law, any dispute or claim arising out of or relating to these Terms or your participation in DisasterDeploy that is not resolved informally will be resolved by binding individual arbitration administered by the American Arbitration Association under its Consumer Arbitration Rules, available at www.adr.org. The arbitration will be conducted by a single arbitrator. Unless you and PrepVault agree otherwise, any hearing will be held by video or telephone, or in the county of your residence if an in-person hearing is required.

Jury trial waiver. You and PrepVault each waive any right to a jury trial, to the extent permitted by law.

Class action waiver. You and PrepVault each waive any right to participate in a class, collective, consolidated, or representative action, to the extent permitted by law.

If the class action waiver cannot be enforced. If the class action waiver is found unenforceable as to a particular claim or request for relief, that claim or request will be severed and decided in court, and all other claims will remain in arbitration.

Coordinated filings. If twenty-five (25) or more similar arbitration demands are filed against PrepVault by or with the coordination of the same counsel or coordinated counsel, the AAA Mass Arbitration Supplementary Rules will apply to those demands, and the parties will cooperate with the process arbitrator and global mediation procedures provided for in those rules.

Opt out. You may opt out of this arbitration agreement by emailing support@prepvault.org within thirty (30) days of your enrollment, stating your name and that you opt out of arbitration. Opting out will not affect your membership in any way.

Exceptions. If your state's law does not permit arbitration or class-action waivers for certain claims, those specific claims may be brought in court as required, and this does not affect the enforceability of

the remaining provisions. Nothing in this section prevents either party from bringing an individual claim in small claims court.

30. Governing Law

These Terms are governed by the laws of the State of Nevada, without regard to conflict-of-law principles, except where local consumer protection laws require otherwise.

31. Changes to DisasterDeploy and to These Terms

We may update the DisasterDeploy program and these Terms from time to time.

- When we make material changes, we will post the updated Terms on our website and in the app, and will notify enrolled members by email at least thirty (30) days before the changes take effect, except where a shorter period is required for legal or safety reasons. Price changes are notified as described in Section 20.
- The Effective Date above will reflect the date of the latest update.
- If you continue your membership after an update becomes effective, you are deemed to have accepted the updated Terms. If you do not agree, you may cancel as described in Section 20.

32. Severability, Waiver, Assignment, and Entire Agreement

If any provision of these Terms is held unenforceable, that provision will be modified to the minimum extent necessary or severed, and the remaining provisions will remain in full force and effect.

Our failure to enforce any provision, or any delay in doing so, is not a waiver of that provision or of any other. A waiver is effective only if given in writing.

PrepVault may assign these Terms in connection with a merger, acquisition, reorganization, or sale of assets. You may not assign your membership or any rights under it.

These Terms, together with the PrepVault Program Disclosures, the Privacy Policy, and any enrollment materials presented to you at checkout, constitute the entire agreement between you and PrepVault regarding DisasterDeploy and supersede any prior or contemporaneous agreements regarding DisasterDeploy. If these Terms conflict with the Program Disclosures, these Terms govern. Nothing in this section limits any rights you have under consumer protection laws that cannot be waived.

33. Contact Information

PrepVault Inc.

732 S 6TH ST #8310 LAS VEGAS, NV, 89101, USA

Website: https://prepvault.org

Email: support@prepvault.org